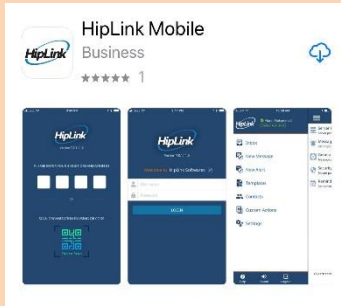


## 1 Download and Install HipLink

- Launch App Store or Google Play
- Search **HipLink Mobile**
- Tap **Download**
- Click **Install**

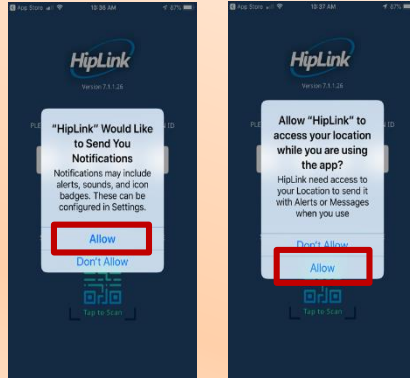


The HipLink Mobile icon will appear on your phone



## 2 Accept Default Notifications

- Launch HipLink app
- Allow HipLink to send notifications & access your location



## 3 Activate Your App

Enter your 4-digit organization ID

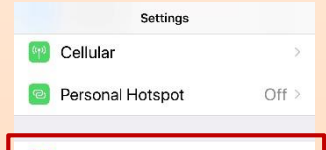


Login using your given credentials



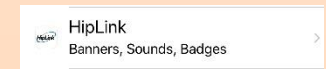
## 4 Important for iOS: Change Banner Style From Temporary to Persistent in Notification Settings

Open phone **Settings**

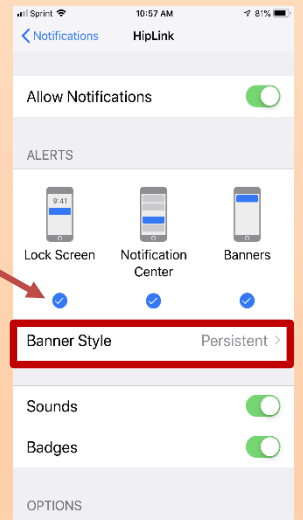


Select **Notifications**

Scroll down and tap on **HipLink**



Alerts: Leave all 3 **Alert** options as selected



Tap on **Banner Style**

**Important!**

Be **SURE** to change to **Persistent**

Banner Style Persistent >